**Customer RMA Form**

- **Customer ID:** Earl Dolnick
- **Telephone:** 858-534-3562
- **Fax:**
- **Email:**

**Part Description:**

- **Serial No:**

**Description of Problem:**

This pci card won't initialize.

**Diagnostics Suggested:**

- **Customer Service Engineer:**
- **Contact Name:** Earl Dolnick
- **Organization:**
- **Phone:** 858-534-3562
- **Email:**

**Parts Received:**

- **Camera Head:**
- **Card or Power Supply:** 1 PCI Card
- **Cable:**

**Problem(s) Found or Upgrade(s) To Be Made:**

- **Corrective Action(s) Completed:**
  This card works here without a problem. I am sending it back to the customer.

**Solution:** Returned

- **Ship Date:** 2/10/2005
- **Ship Via:** UPS Ground
- **AWB #:**

**Under Warranty**

- **Insured Value (International Shipments):** $

**Out of Warranty**

- **Repaired Value (Out of Warranty):** $

**New Part Description(s):**

**New serial number(s):**

**Invoice number**

**New Traveler #:**

If repair is not under warranty, enter Invoice number and Traveler number where charges are shown:

**Technician:**