



YSI Incorporated

Yellow Springs Instrument Co., Inc., 1725 Brannum Lane, Box 279, Yellow Springs, Ohio 45387 USA • Phone 513 767-7241 • 800 343-HELP

ALL USERS OF YSI PRODUCTS:

We are pleased that you have selected a YSI instrument, and confident that you've chosen the finest instrument in its class. You can expect accurate and trouble-free operation.

Should it ever be necessary to return a product for service, however, please clean the instrument according to instructions on the back of this letter, and enclose the completed certificate.

A cleaning certificate is included as the bottom part of this sheet. Additional certificates are available from YSI Product Service. Should you not have sufficient certificates available, a copy of this one, or a written statement, is acceptable. The statement should certify that the instrument, device or part has been properly cleaned and decontaminated, and it should describe the procedure used.

If an instrument, probe, or other part is returned or presented for service without a Cleaning Certificate, and if in our opinion it represents a potential biological or radioactive hazard, our service personnel reserve the right to withhold service until appropriate cleaning, decontamination, and certification have been completed. We will contact the sender for instructions as to the disposition of the equipment. Disposition costs will be borne by the sender.

Thank you for your attention and consideration. For assistance or further information, you may call and speak with anyone in YSI Product Service at (513) 767-7241, or toll free (800) 343-HELP.

Sincerely yours,

James R. Graver

Manager, YSI Product Service Department



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CLEANING INSTRUCTIONS

Before they can be serviced, instruments subjected to either biological or radioactive exposure, or to toxins, must be cleaned and disinfected. Biological contamination is presumed for any instrument, probe or other device that has been used with blood, body fluids or tissues, or with wastewater. Radioactive contamination is presumed for any instrument, probe or other device that has been used near any radioactive source.

When service is required, either at the user's facility or at YSI, the following steps must be taken to insure the safety of our service personnel.

1. Empty any containers or chambers, then thoroughly clean all matter from the device.
2. In a manner appropriate to each device, disinfect or decontaminate all exposed surfaces, including any containers. 70% isopropyl alcohol is suitable for most disinfection; any instrument used with wastewater should be cleaned with .5% Lysol or .1% glutaraldehyde. Allow the instrument to air dry. Protect any electronics from spillage and wetting.
3. The user shall take normal precautions to prevent radioactive contamination and must use appropriate decontamination procedures should exposure occur.

If exposure has occurred, the customer must certify that decontamination has been accomplished and that no radioactivity is detectable by survey equipment.

4. Complete the Cleaning Certificate and return it with the product. If the unit is to be serviced at the user's facility, keep the certificate with it.

5. If the product is being returned to YSI's Product Service Department, pack it securely to prevent damage. If a needle, probe, or Syringejet is being returned, it must be packed so it cannot cause an accidental puncture wound to the person unpacking it.

Our service personnel reserve the right to withhold service from any product until proper cleaning and decontamination have been accomplished and certified.

CLEANING CERTIFICATE

Cleaning must be completed and certified on any product before returning it to the YSI Product Service Department, or before field service.

INSTITUTION _____ DEPARTMENT _____
 ADDRESS _____
 CITY _____ STATE _____ ZIP _____
 NAME & MODEL NO. OF DEVICE _____
 SERIAL NUMBER _____ LOT NUMBER _____
 CLEANING CERTIFIED BY _____ DATE _____
 CONTAMINANT (if known) _____
 CLEANING AGENT(S) USED _____
 IS RADIOACTIVE DECONTAMINATION HEREBY CERTIFIED? YES _____ NO _____
 (Answer only if there has been radioactive exposure)

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